

LabReach

Order comms for remote requesters

For Requesters

Larger organisations such as hospitals and GPs have long benefited from investment in automated order communications solutions to deliver safe, efficient test processing. But many remote services and clinics still have to rely on paper order forms with their cumbersome, error-prone, time-delay risks.

Eliminating manual, paper-based test ordering

At X-lab our purpose is to help you eliminate manual, paper-based pathology test ordering and results reporting. We ensure safe, accurate submission, tracking and delivery of test results directly back to the original requester. LabReach, our web-based, order communications solution, now extends the benefits of electronic requesting to remote services and clinics that do not have access to a digital ordering system.

As the foundational solution for the NHS Test and Trace, where we processed over 500 million tests during the pandemic, X-Lab has an excellent pedigree in delivering lab interoperability. LabReach now brings this expertise to front-line requesters.

Accessibility from any location



Currently, we are working with Sexual Health, Occupational Health, and Sports clinics and – together with our extensive network of laboratory customers – we are looking to expand this range even further. Significant interest has already been registered from mental health, screening clinics, cancer clinics and private providers. If you wish to be involved, contact your local lab, or reach out to us directly.

Increased data visibility and traceability



Screening or clinic staff will now be able to order multi-specimen tests from their chosen lab via a web-based order portal. With sent and received notifications LabReach gives complete visibility of the test journey. There will now be no need for time-consuming chasing calls to the lab. And you'll be able to reassure your patients that results are on their way.

PDS integration for speed and data accuracy



The synchronisation with the NHS Personal Demographic Service (PDS) ensures speedy and accurate input of the latest patient details. And digital entry by the requester minimises handwriting transcription errors in the lab to ensure the right clinician gets the right results, for the right patient, to ensure they receive the correct treatment.

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Pre-coded specimen IDs reduce risk

For additional security and reduced risk, LabReach ensures that tests originating from requesters will automatically be pre-coded to the LIMS of your chosen lab. This will streamline specimen reception in the lab and ensure fast, safe delivery of results.



Clinical information capture

LabReach also allows requesters to input essential clinical information, tailored to each test, to capture the complete diagnostic picture for accurate results determination.



Stringent data security

To enable users to handle sensitive patient data, LabReach meets stringent data security requirements by deploying multi-factor identification and secure login.

Using the existing network for rapid deployment

X-Lab supports 95% of the UK's NHS laboratories. LabReach will utilise this existing Labgnostic network to ensure the speedy connection of new requesters to their chosen lab. Labgnostic eliminates paper-referrals, and gives true lab-to-lab interoperability. Using these proven workflow and interoperability skills LabReach will deliver safe and efficient order comms to remote requesters.

About X-Lab

X-Lab is the 14th largest supplier to the NHS with 95% penetration of the UK labs interoperability market. X-Lab, and its international brand Labgnostic, now have operations in the UK, Ireland, USA and Australia. The company services the lab-to-lab interoperability market, the remote order comms market and facilitates quality assurance and proficiency testing for EQA/PT providers worldwide.

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