

Put an end to manually transcribing and typing up External Quality Assurance (EQA) and Proficiency Testing (PT) results, and return schemes directly from your Lab System (LIMS) into your providers' portal.

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EQA and PT testing is crucial to ensure your laboratory's testing practices are consistently meeting the highest standard. LabgnosticEQA digitally connects your lab directly with EQA/PT providers, eliminating the current unnecessary manual processes, reducing failures and enhancing efficiency, accuracy, and staff satisfaction.

How does Labgnostic EQA work?

Receive sample orders and send results instantly via a direct digital connection, with the added benefits of specimen tracking and powerful customisation features.

"Using Labgnostic for our EQA/PT schemes means we now have zero requesting errors, transcription errors, and failed returns for lateness. The number of staff needed to perform EQA has been reduced and staff have actually said that they feel less stressed by the new process and retaining our great EQA scores."

Adam Tonge, IT Coordinator, MRI Hospitals



Benefits



Reflective EQA Scores

Choose LabgnosticEQA for the certainty that your EQA/PT results reflect the quality of your lab's testing and reporting processes.



Happier Labs

Ensure staff feel more satisfied that the EQA/PT scores reflect the quality of their work and give them the capacity to focus on what matters.



Time and Cost Savings

Increase operational efficiency by cutting the time and cost associated with EQA/PT reporting and optimise valuable laboratory resources for patient testing.



No Unnecessary Failures

Improve compliance by eliminating transcription errors and failures for late returns.



Have reported a reduction in staff time spent on manual EQA processing



Your challenge



Time and cost inefficiency

An enormous amount of time is spent on manual EQA/PT processes which creates unnecessary time and cost inefficiencies.



Reduces lab capacity for patient testing

Valuable staff time spent on EQA/PT reporting could be redeployed to turning around patient samples and other business-critical laboratory tasks.



Frustrating failed returns and low EQA/PT scores

Filling out forms to onboard samples to analysers and manually transcribing results leads to delays, errors and inaccurate EQA/PT reports, contributing to lower EQA/PT scores or failures.



Lower staff satisfaction

The administrative burden of EQA/PT reporting is labour-intensive and highly pressurised which can lead to dissatisfaction among laboratory staff who are responsible for maintaining the high EQA/PT scores.

Our solution



Removes manual processing

LabgnosticEQA automates and streamlines the manual process of booking-in, onboarding, and resulting samples. It also eliminates the need to check for transcription errors before returning results.



Redeploys time to the lab

The digital workflow reduces the time laboratory staff spend on EQA/PT reporting, increasing operational efficiency by giving time back to patient testing and other business-critical activities.



PT reporting mirrors patient sample handling

The seamless integration of your lab system (LIMS) with its EQA/PT providers enables staff to handle EQA/PT samples like normal patient samples. The process is more familiar and ensures that the lab's results accurately reflect the lab's quality.



Efficient onboarding

Our dedicated deployment team ensures a smooth transition for new labs, completing the setup in just a few weeks.

About X-Lab

With penetration into the UK, US, New Zealand, Australia and Irish markets, X-Lab is a global company. Its products have saturated the UK market and processed more than 500 million tests during the pandemic. X-Lab services the lab-to-lab interoperability market, the remote order comms market and facilitates External Quality Assurance testing for EQA providers and labs worldwide.

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