

Electronic order comms for remote requesters

Receive test requests straight to your LIMS

Hospitals and GPs have long benefited from electronic order communication to deliver safe and efficient test requesting and results. But many healthcare organisations outside of mainstream networks still rely on paper workflows. Error-prone paper forms often cause a disproportionate, resource-heavy workload in the lab, leading to turnaround-time delays.

Eliminate paper-based test ordering

X-Lab eliminates manual, paper-based test ordering and results reporting. Get digital test requests straight to your LIMS to reduce workload and ensure safe, accurate submission, tracking, and delivery of test results. LabReach, our web-based order-communications solution, allows you to extend the benefits of electronic requesting to remote services and clinics that do not have access to digital ordering.

We processed over 500 million tests during the pandemic as the foundational solution for the NHS Test and Trace. LabReach now brings this expertise to your remote requesters outside of mainstream healthcare networks.



Grow your automated network

Occupational and sexual health services, prisons, fertility clinics, hospices, private clinics, and more are already connecting to X-Lab's network via LabReach. Extend your reach to more requesters and automate those who are still using paper forms.



Give requesters full status visibility

Requesters order multi-specimen tests electronically, with complete visibility of the test journey. This means mental health nurses, screening services, clinic staff, etc. no longer call you up for updates on test status. Instead, they just log in to LabReach and can see the real-time status of their tests.



Reduce specimen-reception times

Tests from requesters are already pre-coded to your LIMS, reducing risks of transcription errors in the lab. This also enables pass-through barcoding to dramatically reduce specimen reception time.



Improve data accuracy

Integrate with the NHS Personal Demographic Service (PDS) at the requester end to get accurate input of the latest patient details. Ensure the right patient gets the right results, without delay.



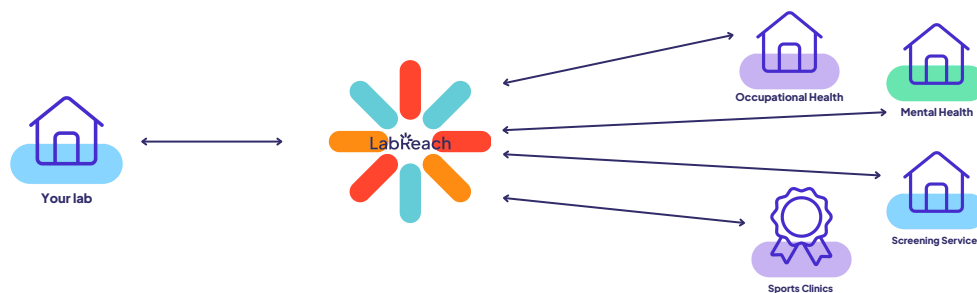
Maintain patient privacy

In some instances, patient data may need to remain private and separate from electronic patient records. LabReach has a feature which allows results to only be visible to the original requesting organisation, avoiding any privacy issues.



Decrease turnaround times

Paper-based requesting to labs is time-consuming, no matter what the volume. LabReach eliminates data re-entry at specimen reception, enables pass-through barcoding, and reduces external chase-up calls, improving overall turnaround times.



Existing connectivity = rapid deployment

X-Lab supports 95% of the UK's NHS laboratory interoperability with paperless requests and results. LabReach uses this existing network to ensure rapid connection of new requesters to their chosen lab. Take advantage of this proven workflow and interoperability to deliver safe and efficient order comms to requesters outside of mainstream healthcare networks.

About X-Lab

X-Lab has 95% penetration of the UK labs interoperability market and also operates in the Ireland, USA and Australia.

The company provides lab-to-lab interoperability, remote order comms, and quality assurance and proficiency testing for EQA/PT providers worldwide.

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