

x-Lab



Privacy Policy

Website

Version V1.2

hello@x-labsystems.com

x-labsystems.com

Company Number: 05995322



Version history

Version	Summary of Change
V0.1	Created
V1.0	Approved 11th May 2023
V1.1	Minor updates
V1.2	Minor updates





This Privacy Policy describes how we collect, use, and disclose information that we obtain about visitors to our website www.x-labsystems.com (the "Site").

Information we collect

We may collect information about you when you visit our Site or use our services. This information may include:

- Personal information, such as your name, email address, IP address, and phone number, organisation you work for and job title, which you may provide us when you submit an inquiry to us. By submitting an enquiry, you are consenting to this processing.
- Non-personal information, such as your browser type, operating system, and the pages you visit on our Site. This data is processed under Legitimate Interests.

How we use your information

We may use the information we collect to:

- Provide and improve our services, such as responding to your inquiries and fulfilling your orders.
- Send you marketing communications about our products and services that may be of interest to you.
- Analyse how users interact with our Site and services in order to improve their functionality.

How we share your information

We utilise sub-processors to provide our services. We investigate our sub-processors' security and confidentiality measures to pursue the safety of the data we share. Information regarding the location of our sub-processors can be found below.

Security

We take reasonable measures to protect the security of your information, including using industry-standard encryption technologies to transmit and store data. However, no method of transmission over the Internet or method of electronic storage is 100% secure.





International data transfers

Your information may be transferred to and processed in countries other than the country in which you reside, i.e. the United States. By using our Site and services, you consent to the transfer of your information to these countries.

Retention of personal data

X-Lab Ltd does not keep any records for longer than necessary and all records are destroyed confidentially once their retention period has been met, and the Organisation has made the decision that the records are no longer required.

Anyone who may have a concern about any aspect of their contact with X-Lab Ltd, or about the way their records have been managed, should contact privacy@x-labsystems.com

If you have any concerns about how we handle your information you have a right to submit a complaint to the Information Commissioner's Office.

GDPR requires organisations to lodge a notification with the Information Commissioner to describe the purposes for which they process personal information. These details are publicly available from:

Information Commissioner's Office
Wycliffe House, Water Lane
Wilmslow, SK9 5AF
Telephone: 08456 306060
Website: www.ico.gov.uk

Changes to this Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on our Site with the revised date. We encourage you to review this Privacy Policy periodically.





Your choices

You can opt out of receiving marketing communications from us at any time by contacting us directly.

Contact us

If you have any questions about this Privacy Policy or our data practices, please contact us at

Name: X-Lab Limited

Address: Suite C10, Josephs Well, Hanover Walk, Leeds, United Kingdom, LS3 1AB

Email: privacy@x-labsystems.com

